



Policy statement

April 2026





Introduction

Hazet is a reliable and committed wholesaler of hygiene and safety solutions for professional users. With respect for people, the environment, and society, we work towards mutual success. Hazet takes responsibility for complying with applicable laws and regulations and for monitoring relevant changes and their impact.

We provide high-quality solutions that support our customers in their daily operations. This is achieved through a broad product range, smart services, and a way of working that is always transparent and fair.

Our certifications in accordance with ISO 9001, ISO 14001, and VCA support our ambitions. We aim to become the most sustainable wholesaler in our sector.

In 2026, we will place additional focus on clear communication through our websites and digital channels, enabling us to inform our customers even better and more reliably.

Mission

Hazet connects professionals with the best hygiene and safety solutions. Reliable, committed and focused on a sustainable future. We strive to fully support customers within our field of expertise. Always customer-focused, sustainable and cost-efficient. Our focus is on simplicity, ease of use and a pleasant collaboration.

We stand for continuous improvement, actively listen to feedback and act with respect for people and the environment.



Values

- **Flexible:** we are proactive, responsive and able to adapt quickly
- **Client Unburdening:** we take responsibility and ease the workload
- **Continuity:** we stand for reliability, availability and quality
- **Challenge:** we keep developing and look beyond standard solutions
- **Together:** we value collaboration, alignment and shared responsibility

Sustainability and Environment

We strengthen our environmental performance by:

- Improving environmental performance and preventing environmental damage
- Waste separation and responsible processing
- The use of sustainable vehicles and smart route planning
- Annual reporting of our GHG emissions as a basis for setting new targets
- Promoting sustainability awareness among employees and customers



Quality

We strive for continuous improvement by:

- Monitoring supplier performance
- Clear processes, defined responsibilities and internal audits
- Adequate handling of complaints and structural improvement of performance
- Investing in the training and development of our employees
- Transparent communication

Health & Safety

We guarantee:

- A healthy and safe workplace
- Prevention of accidents and limitation of their impact
- Prevention of material and environmental damage
- A commitment to continuous improvement
- Vitality programmes for employees
- Zero tolerance for inappropriate behaviour
- Fair conduct and respectful interaction with everyone



Relationships

- **Customers:** we provide user-friendly solutions and improve our service based on needs and data
- **Employees:** we encourage growth, value initiative and expect everyone to actively contribute to safety, quality and sustainability
- **Suppliers:** we collaborate based on trust, transparency and innovation
- **Stakeholders:** we communicate openly and regularly about our performance
- **International stakeholders:** as a member of Inpacs and part of Igefa, we combine global expertise with local service. Think global, act local.

Management Responsibility

The management considers safeguarding quality, safety and environmental performance to be of crucial importance. We demonstrate commitment and provide support where necessary. We communicate openly and regularly about our performance, both internally and externally.

Our integrated management system, including this policy statement, is reviewed, adjusted and improved annually. The policy statement has been communicated to all employees.



Signed,

The Director and General Director of Hazet,

Wanda van 't Veer
Director

Marc van 't Veer
General Director



Release date:
April, 2026

Pieter Liefstinckweg 30 • 1505 HX Zaandam

+31 (0)75 650 40 30 • www.hazet.igefa.nl

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